

4.3.2. Items

4.3.2.1. Item cannot be picked

Issue

When selecting an item during the picking flow, you get the message that the “Item cannot be picked”.

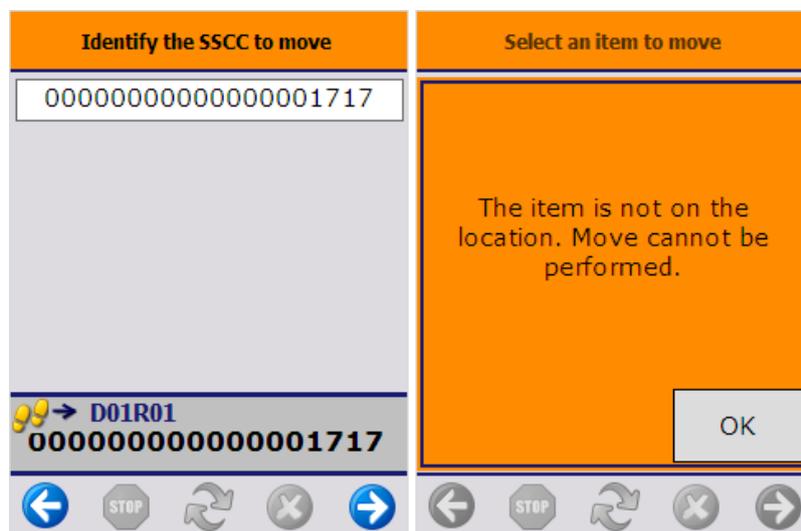


Solution

- Check if there is enough stock available in this Warehouse
- Check if the stock is not locked and it is free
- check if the locations are not locked
- check if the Best Before Date is still valid. (make sure that you take into account the shelf life of the item)

4.3.2.2. Open move document but items already moved

Issue



The reason for this is that these items are probably already moved by an unforeseen or wrong manipulation. You can find those items with the corresponding location and SSCC in the Traceability report.

Link	Doc Entry	Creation Date	Creation Time	User	From location	To location	Quantity	Quantity per Uom	Uom	Quantity uom 2	Uom2	Batchnumber 1	Batchnumber 2	Best Before Date	From LUID	From SSCC
↔	303	12/06/17	10:48 AM	manager	P1.1	PLD1	1.000000	1.000000	pcs			EGY001			60	00000000000000598
↔	304	12/06/17	10:49 AM	manager	P1.1	PLD1	1.000000	1.000000	pcs			EGY1123				
↔	305	12/06/17	10:55 AM	manager	P1.1	PLD1	2.000000	1.000000	pcs			33417			142	00000000000001380
↔	306	12/06/17	10:55 AM	manager	PLD1	A1.1	1.000000	1.000000	pcs			EGY001				
↔	306	12/06/17	10:55 AM	manager	PLD1	A1.1	1.000000	1.000000	pcs			EGY1123				
↔	312	12/11/17	04:24 PM	manager	A1.1	MLD1	5.000000	1.000000	pcs			B11211				
↔	314	12/11/17	04:24 PM	manager	A1.1	MLD1	5.000000	1.000000	pcs			B11211				
↔	315	12/11/17	04:25 PM	manager	A1.1	MLD1	5.000000	1.000000	pcs			B11211				
↔	316	12/12/17	09:53 AM	manager	A1.1	D01SH01	10.000000	1.000000	pcs			B11211				
↔	317	12/12/17	09:57 AM	manager	A1.1	D01SH01	10.000000	1.000000	pcs			B11211				
↔	322	12/12/17	10:18 AM	manager	A1.1	D01SH01	10.000000	1.000000	pcs			B11211				
↔	323	12/12/17	10:18 AM	manager	A1.1	D01SH01	10.000000	1.000000	pcs			B11211				
↔	337	01/16/18	03:37 PM	manager	A1.1	D01SH01	10.000000	1.000000	pcs			B11211				
↔	339	01/16/18	04:24 PM	manager	A1.1	D01SH01	10.000000	1.000000	pcs			B11211				
↔	342	01/23/18	03:47 PM	manager	A1.1	D01SH01	10.000000	1.000000	pcs			B11212				
↔	343	01/23/18	03:56 PM	manager	D01R01	A1.1	10.000000	1.000000	pcs			01618			181	00000000000001717

Solution

Those items are still linked to a Move document. If you close this Move document, it won't show up in the scanner anymore.



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