

## 4.3.1. Fat Client

### 4.3.1.1. Fix for fatclient error on startup

#### Issue

When starting the fatclient/simulator we receive the following error:

```
ProdumexError 30004: An unhandled exception occurred while the device controller tried to display a screen. See the InnerException for details. -> FileNotFoundException: Could not load file or assembly 'System.IdentifyModel.Selectors, Version=3.0.0.0, Culture=neutral, PublicKeyToken=b77a5c561934e089' or one of its dependencies. The system cannot find the file specified. ←
```



This is due to a .Net Framework bug

#### Solution:

Install the hotfix for the .Net Framework: <https://support.microsoft.com/en-us/kb/2803760>

This should solve the issue, and you should be able to start the fatclient without getting any errors.

### 4.3.1.2. Error: Device Controller tried to display a screen

#### Issue



#### Solution

Please adapt the .bat file of the scanner. Change "Touchscreen" to "PocketSize".

If the error still occurs change the resolution to W:240 and h:320 in the same file.



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Last update: **2018/02/02 11:01**

