

# 1. Introduction

## Product Customization Overview

Three key layers contribute to the overall functionality and user experience of an application. These layers play crucial roles in extending the capabilities of an application, adapting it to specific user requirements, and enhancing the overall user experience.

- **Addon Configuration Layer:** flexible and modular approach to enhance the standard functionality possibilities. It includes sections as organizational structure (aka as OS), OS Settings, item master data, business master data and default forms.
- **WMS Application Layer:** focuses on the functionalities that we will execute on the device and its behavior. It includes sections as thin client workflow, thin client parameter set and extension parameters configuration.
- **Customization Layer:** extends the functionality of the standard. It includes concepts as .cs scripts, data base management, hook scripts and customization framework of the Thin Client or subflows. Find all the information about how to [Customization Framework on Mobile Client](#).

Related to subflows, they are complex structures with complex objects, functions, relations and interdependency with other part of the codes. Understanding and responsibly modify the workflows could be a difficult and time costly activity, therefore from the product department we do not support modifications on subflows.

### Helpful Tips and Resources

Click the link below to visit our Article site, where you will find examples and useful information. We are continuously adding new articles featuring the most common customizations.

**Produmex WMS Articles:** [Customization examples \(more subsections are available\)](#)

**The following content is NOT only to developers but to consultants with strong coding knowledge, for more information check the link below:**  
[Customization examples \(more subsections are available\)](#)

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