

4.1. Uninstall components

Make sure that no one (neither SAP users nor Device clients) is logged in the SAP live environment by checking the Task Manager and disconnecting each user with open connection to the server. Make sure that no DB sessions are connecting to the company database on the SQL server.

Note: Device clients, like touchscreen-terminals and scanners, keep most of their data in cache, such as company settings and installation files. When these devices boot, they connect to the server and retrieve the new scripts and other installation files.

1. (Optional) Copy the configuration file *ProdumexInstallConfig.xml* from your previous installation folder into the *ProdumexSuiteInstaller* directory of your new version (It can be found in the installer package in the following sub folder: *\10.0\ProdumexSuiteInstaller*). This way you do not have to specify your SAP Business One databases manually.
2. Start the Produmex Suite Installer as an administrator. (It can be found in the installer package in the following sub folder: *\10.0\ProdumexSuiteInstaller*)
3. Accept the End User License Agreement.
4. Click **Uninstall All** to uninstall each installed component.
5. (Optional) Remove the outdated script assemblies, especially when newer versions of standard scripts or customizations within project files are involved. Deleting old script assemblies ensures integration of the latest updates, preventing conflicts and maintaining system stability. For removing obsolete scripts, delete the *c:\Produmex\ScriptAssemblies* folder.



4.2. Install components

From product version 2021.03, Produmex WMS requires License Server version 2021.03 or higher and does not work with previous License Server versions. Upgrading the License Server to version 2021.03 is a one-time operation, that is, future add-on versions are expected to work with License Server 2021.03.

Install all the necessary components. The installation process is the same as for a fresh installation (see [3.2. Install components](#)).

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