

## 6.7. Support Tools

### 6.7.1. Run TeamViewer

In case of Produmex support asks you to join a TeamViewer meeting, go to the Support Tools folder and select 'Run TeamViewer'. On the opening screen you can see your meeting ID and the password. If requested, copy your ID and the password and send it to Produmex support.



### 6.7.2. Run GoToMeeting

In the case of Produmex support asks you to run a GoTo meeting, click on Run GoToMeeting to start the meeting.

Please note: Produmex Support will only attend on prearranged meetings.

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