

Environment Check Tool for WMS

Overview

The **Environmental Check Tool** is available from the 2026.10 PMX WMS release.

The **Environment Check Tool** runs a standardized set of technical measurements to **help identify where a performance issue** in the user's Produmex WMS environment may be coming from.

It automatically checks:

- **Network latency** to the SAP Business One server
- **Database server memory and database sizes**, to help spot memory constraints
- **Database and direct connection performance**
- **Transaction Notification response time**, including an empty call to detect database-side delays
- SAP Business One **UI performance**, by timing representative UI operations



How to run the tool

The tool is installed automatically with Produmex WMS - no additional installation or configuration is needed:

```
C:\Program Files\Produmex\Produmex  
Tools\Produmex.Sbo.Logex.Tools.EnvironmentChecks.exe
```

Note: It is important to run the tool and SBO as administrator, otherwise the console will not run properly!

Run the tool:

1. Right-click SAP Business One and select **Run as administrator**, then log in to the relevant company
2. Open **File Explorer** and go to **C:\Program Files\Produmex\Produmex Tools**
3. Right-click **Produmex.Sbo.Logex.Tools.EnvironmentChecks.exe** and select **Run as administrator**
4. A console window opens and the checks run automatically - no input is required
5. Once it is done, the results are automatically saved

Reviewing your results

The user can **run the tool any time** so they can have a **quick read on their own environment's** health.

The tool automatically saves its results to a log file at:

C:\ProgramData\Boyum IT\WMS\EnvironmentChecks.log

Sharing results with Support:

1. Go to the folder above and **locate the EnvironmentChecks log file**
2. **Attach it** directly to the support case
3. This **gives Support a consistent, predefined set of measurements up front**, reducing back-and-forth troubleshooting questions

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