How to Perform a Version Upgrade

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Please always check the release notes of the new version before starting the upgrade, because it might contains important information regarding the upgrade.

1. Produmex Scan Add-on

The steps of a version upgrade for the Produmex Scan add-on are identical to a new installation.

If you are upgrading from a version higher than 17.05, it is not required to uninstall the current version before starting the upgrade.

When the add-on is started the first time after the upgrade, the database setup will run. Please note: In order to run the database setup, a database backup that was created within an hour is required on an MSSQL environment.

2. Produmex Service Broker

If you are upgrading from version 17.09 or higher, it is not required to install a new version of the Service Broker for an upgrade of Produmex PDC/Scan. If you are upgrading from a version previous to 17.09, please take the extra steps described here: Version 17.09. The steps of a version upgrade are identical to a new installation.

If you would like to uninstall the 32-bit DI API when upgrading to the 64-bit Service Broker, it is advised to uninstall both the 32-bit and the 64-bit DI API and then install the 64-bit DI API again because on certain SBO versions the uninstallation of the 32-bit DI API can cause issues for the 64-bit DI API.

Compatibility matrix

		Service Broker Version				
		18.2.	18.1.	17.11.	17.09.	17.05.
Server Module version	18.2.	1	1	1		
	18.1.		1	1		
	17.11.			1		
	17.09.				1	
	17.05.					1

3. Server Module

The steps of the version upgrade for the server module are identical to a new installation.

4. Produmex Scan client

The steps of the version upgrade for the Scan Client are identical to a new installation. If you are upgrading from a version higher than 17.05, only uninstall the current Produmex Scan version if based on the settings of the operating system, the installation process requires it.

