# 2. Multiple Branches

## 2.1. Setup

During the setup of a multiple branch managed company on the Service Manager, make sure that the defined SBO user is enabled for all company branches. This way the Service Broker will be able to perform transactions for each branch.

Note: Produmex Scan does not support branches linked to SAP B1 document series.

## 2.2. On the mobile device

If the company has branches enabled, an additional Branch field is displayed on the Login screen.

- (1) If the employee is not assigned to a branch and is allowed to work on all branches, you can specify the branch in this field. Tap the **…** button to select the branch from a list.
- (2) If the employee is assigned to a branch, this field is automatically populated and the employee is not allowed to change it.
- (3) Restriction - not supported by Produmex Scan: The employee is allowed to work on two or more branches, but not on all of them.

On the main menu header, the branch is also displayed next to the company name and the employee.

After the branch has been selected, all transactions are applied with that branch.

A warehouse/bin location can only be selected if the warehouse is assigned to the branch or the warehouse is not assigned to any branch. Only stock stored in warehouses assigned to the branch/assigned to no branch are listed.

The employee will only be able to see documents assigned to the branch. In the case of inventory transfer documents, the employee will only be able to see the documents where the source warehouse is assigned to the branch.

Transactions can only be created for the business partner assigned to the selected branch.

Documents created from the mobile device will be assigned to the selected branch.

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