9.3. Reception

9.3.1. SSCC on label not in stock

When receiving items on the scanner, the system will book the receipt in one time for all registered logistic units.
But the system cannot print the logistic labels at the end, because then it is not clear for what physical logistic unit the label is printed. *(If 10 logistic units are received, it would mean that the system prints out 10 SSCC labels at the end)*

This is why the SSCC label is printed after the logistic carrier is registered, but before the receipt is booked into the system.
If now the receipt fails for some reason, you have logistic units with SSCC labels, but they are not in stock.
When scanning these SSCC's, the system will throw an error.

Solution: The user needs to redo the receipt. The labels that have been printed by the system can be used to scan when creating the delivery.

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9.3.2. No open purchase document lines found

Issue:
The following error is displayed during Reception:
"ProdumexError 3000005: No open <Purchase Document type> lines found for item with code '<Item Code>' in <Purchase Document type> with doc entry '<Purchase Document type> <Doc Entry>' and cardcode '<Card Code>'."

When receiving stock on the mobile client, information collected about the received stock is stored in the PMX_ASND table. When the Goods Receipt PO document is created, the status of the related rows is set to closed. However when the receipt process is suspended, the status of these rows remains open. Upon restarting the reception, rows that have an open status and the same base document might cause this error.

Solution:
This issue was fixed in version 2023.12. therefore upgrading to 2023.12 or a higher version is a recommended.
Other possible solution is to stop all reception processes and manually delete rows where the LineStatus = 'O' from PMX_ASND table.