

9.1. License

9.1.1. No add-on license for user (Error 52003)

When a named license is in use, an error will be thrown when for the same SAP user a new license is requested:

Error 52003: No Produmex 'AddOnUser' license available for
'manager'RI=DOMAIN\WindowsUser@SERVERNAME PID 16928

This error message contains the information about the license that is in use:

- **Manager** is the user that requests a license.
- **DOMAIN\WindowsUser** is the windows user that is using the license.
- **SERVERNAME** is the server/PC where this license is being used.
- **16928** is the Process ID that uses the license. (This can be seen in the windows task manager, set PID column visible on 'Processes' tab)

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